

# 18 June National LGPS Technical Group

## Agenda item

The following should be completed by a member of the National LGPS Technical Group and sent to [Kelly.Scotford@royalgreenwich.gov.uk](mailto:Kelly.Scotford@royalgreenwich.gov.uk) the Secretary and [jayne.wiberg@local.gov.uk](mailto:jayne.wiberg@local.gov.uk) LGA by no later than 12 noon on the date shown in the minutes.

**For meeting to be held on: 18 June 2021**

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**Raised by: Zena Kee**

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**Pension Officer Group: NILGOSC**

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**Description of agenda item to be discussed: AOB –**

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Active Benefit Statements – this is the first year that we will have issued benefit statements online for active members and we have reviewed the Directions which cover the actions that an administering authority must undertake to notify a member that his/her statement is available online. My query relates to the second and subsequent years that an active statement is published online and paragraph 7 states:

*7. Where a website is used for the first time to provide a benefit information statement to a person, the following information must first have been given to the person by hand or sent to the person's last known postal or electronic address–*

*(a) the manner in which the statement is to be provided; and*

*(b) an explanation of how to get access to and read the statement,*

*and each subsequent time a website is used to provide a benefit information statement to the person, the information mentioned in paragraphs (a) and (b) must first have been given in such a manner, including by sending it to the person's last known electronic address, as the scheme manager considers will bring that information to the person's attention.*

Does the Group interpret this as meaning any active statements published online in future years, where no email address is held, means that a letter must have been sent first to the person's home address?